

PROGRESSIVE DISCIPLINARY POLICY

1.0 <u>Purpose</u>

The Centerra Group (the "Company") progressive discipline policy is designed to provide a structured corrective action process to improve and prevent a recurrence of undesirable employee behavior and performance issues on the Company's USMS Contracts. It has been designed consistent with the Company's organizational values, human resource (HR) best practices and employment laws. Using a rolling calendar year, all violations are considered active for a twelve (12) month period beginning on the date of infraction. Multiple active offenses within the same disciplinary category elevate disciplinary actions for that category accordingly. An incident is no longer considered active after the twelve (12) month period has expired. In most cases, the rolling calendar policy enables employees to learn from indiscretions without long-term negative effect.

Outlined below are the steps of this Progressive Disciplinary Policy. The Company reserves the right to combine or skip steps depending on the facts of each situation and the nature of the offense.

2.0 Verbal Warning Documented for the Record

*Verbal Counseling c*reates an opportunity for managers to meet with employees and bring attention to existing performance, conduct or attendance issues. Managers will discuss with the employee the nature of the problem or the violation of company policies and procedures and describe expectations and steps the employee must take to improve performance or resolve the problem.

3.0 <u>Written Warning</u>

Letter of Reprimand involve more formal documentation of the performance, conduct or attendance issues and consequences. The Program Manager will meet with the employee to review any additional incidents or information about the performance, conduct or attendance issues as well as any prior relevant corrective action plans. Management will outline the consequences for the employee of his or her continued failure to meet performance or conduct expectations.

4.0 Suspension

There may be performance, conduct or safety incidents so problematic that the temporary removal of the employee from the workplace is warranted. When immediate action is necessary to ensure the safety of the employee or others, the immediate manager in coordination with HR and Legal may suspend the employee pending the results of an investigation.

Depending on the seriousness of the infraction and/or the number of previous active offenses, the employee may be suspended without pay in full-day increments consistent with federal, state and local wageand-hour employment laws. Nonexempt/hourly employees may not substitute or use an accrued paid vacation or sick day in lieu of the unpaid suspension.

5.0 <u>Termination of Employment</u>

The most serious step in the progressive discipline procedure is a recommendation to terminate employment. Generally, the Company will try to exercise the progressive nature of this policy by first providing verbal counselling, LORs, or suspension from the workplace before proceeding to a recommendation to terminate employment. However, the Company reserves the right to combine and skip steps depending on the circumstances of each situation and the nature of the offense.

Final termination of employment must be approved by Legal, HR and the Vice President of Operations or his or her designee.

6.0 <u>Appeal Process</u>

In addition to all rights realized under applicable Collective Bargaining Agreement, employees will have the opportunity to present information that may challenge information management has used to issue disciplinary action. The purpose of this process is to provide insight into extenuating circumstances that may have contributed to the employee's performance or conduct issues while allowing for an equitable solution.

Important note: Nothing in this policy provides any contractual rights regarding employee discipline or counseling, nor should anything in this policy be read or construed as modifying or altering any existing employment-at-will relationship between the Company and its employees.

VERSION HISTORY

	X 7	Version	A	Description
	Version	Date	Author	Description
1	1.0	10/1/2019	PMO	Initial Version
2	1.1	4/14/2022	PMO	Formatting Updates Only

VIOLATION OF SECURITY PROCEDURES					
OCCURRENCE	ACTION				
FIRST	WRITTEN WARNING				
SECOND	1 DAY SUSPENSION				
THIRD	TERMINATION OF EMPLOYMENT				
VIOLATION OF WRITTEN REGULATIONS OR POLICY					
OCCURRENCE	ACTION				
FIRST	VERBAL WARNING DOCUMENTED FOR THE RECORD				
SECOND	WRITTEN WARNING				
THIRD	1 DAY SUSPENSION				
FOURTH	2 DAY SUSPENSION				
FIFTH	TERMINATION OF EMPLOYMENT				
	FAILURE TO DISCLOSE ADVERSE INFORMATION				
OCCURRENCE	ACTION				
FIRST	UP TO TERMINATION BASED ON THE INCIDENT AND CONTINUED CONTRACT COMPLIANCE				
FALSIFICATION, CONCEALMENT OR INTENTIONAL OMMISION OF FACT, OR DESTRUCTION OF ANY OFFICIAL RECORD, DOCUMENT OR WRITTEN STATEMENT WITH INTENT TO MISLEAD OR DEFRAUD					
OCCURRENCE	ACTION				
FIRST	TERMINATION OF EMPLOYMENT				
	REFUSAL TO ACCEPT A WORK SCHEDULE				
OCCURRENCE	ACTION				
FIRST	WRITTEN WARNING AND REMOVAL FROM SCHEDULE IN QUESTION				
SECOND	WRITTEN WARNING AND REMOVAL FROM SCHEDULE IN QUESTION				
THIRD	TERMINATION OF EMPLOYMENT				
	REFUSAL OR FAILURE TO PERFORM ASSIGNED DUTIES				
OCCURRENCE	ACTION				
FIRST	WRITTEN WARNING				
SECOND	1 DAY SUSPENSION				
THIRD	2 DAY SUSPENSION				
FOURTH	TERMINATION OF EMPLOYMENT				
	UNREASONABLE DELAY IN THE EXECUTION OF DUTY				
OCCURRENCE	ACTION				
FIRST	VERBAL WARNING DOCUMENTED FOR THE RECORD				
SECOND	WRITTEN WARNING				
THIRD	1 DAY SUSPENSION				
FOURTH	3 DAY SUSPENSION				
FIFTH	TERMINATION OF EMPLOYMENT				

POST ABANDONMENT						
OCCURRENCE	ACTION					
FIRST	5 DAY SUSPENSION					
SECOND	TERMINATION OF EMPLOYMENT					
	IMPROPERLY WEARING OR MAINTAINING THE DUTY UNIFORM					
OCCURRENCE	ACTION					
FIRST	VERBAL WARNING DOCUMENTED FOR THE RECORD					
SECOND	WRITTEN WARNING					
THIRD	2 DAY SUSPENSION					
FOURTH	TERMINATION OF EMPLOYMENT					
LOSS OF PROPERTY IN YOUR CHARGE						
OCCURRENCE	ACTION					
FIRST	REIMBURSEMENT AS PERMITTED BY LAW AND WRITTEN WARNING					
SECOND	REIMBURSEMENT AS PERMITTED BY LAW AND A 1 DAY SUSPENSION					
THIRD	REIMBURSEMENT AS PERMITTED BY LAW AND TERMINATION					
	NOTE: IF OFFICER REFUSES TO REIMBURSE AT ANY STEP THEN TERMINATION					
	FAILURE TO SAFEGUARD A FIREARM					
OCCURRENCE	ACTION					
FIRST	5 DAY SUSPENSION					
SECOND	TERMINATION OF EMPLOYMENT					
	LOSS OF A FIREARM IN YOUR CHARGE					
OCCURRENCE	ACTION					
FIRST	TERMINATION OF EMPLOYMENT					
	UNAUTHORIZED USE OR MISUSE OF ELECTRONIC EQUIPMENT					
OCCURRENCE	ACTION					
FIRST	REIMBURSEMENT FOR ALL DAMAGES AS PERMITTED BY LAW AND WRITTEN WARNING					
SECOND	REIMBURSEMENT FOR ALL DAMAGES AS PERMITTED BY LAW AND A 2 DAY SUSPENSION					
THIRD	REIMBURSEMENT FOR ALL DAMAGES AS PERMITTED BY LAW AND TERMINATION					
	NOTE: IF OFFICER REFUSES TO REIMBURSE AT ANY STEP THEN TERMINATION					
	UNAUTHORIZED USE OF PERSONAL ELECTRONIC EQUIPMENT					
OCCURRENCE	ACTION					
FIRST	1 DAY SUSPENSION					
SECOND	3 DAY SUSPENSION					
THIRD	TERMINATION OF EMPLOYMENT					
	SLEEPING ON DUTY					
OCCURRENCE	ACTION					
FIRST	TERMINATION OF EMPLOYMENT					

IMPROPER CONDUCT				
OCCURRENCE	ACTION			
FIRST	VERBAL WARNING DOCUMENTED FOR THE RECORD			
SECOND	WRITTEN WARNING			
THIRD	2 DAY SUSPENSION			
FOURTH	TERMINATION OF EMPLOYMENT			
ENGAGIN	G IN A VERBAL ALTERCATION WHILE ON DUTY OR ON CLIENT PROPERTY			
OCCURRENCE	ACTION			
FIRST	5 DAY SUSPENSION			
SECOND	TERMINATION OF EMPLOYMENT			
ENGAGING	IN AN UNAUTHORIZED PHYSICAL ALTERCATION WHILE ON DUTY OR ON			
	CLIENT PROPERTY			
OCCURRENCE	ACTION			
FIRST	TERMINATION OF EMPLOYMENT			
	HARASSMENT			
OCCURRENCE	ACTION			
FIRST	DISCIPLINARY ACTION UP TO TERMINATION BASED ON THE SEVERITY OF THE INCIDENT			
SECOND	TERMINATION OF EMPLOYMENT			
	INSUBORDINATION			
OCCURRENCE	ACTION			
FIRST	TERMINATION OF EMPLOYMENT			
	REFUSAL TO COOPERATE IN AN INVESTIGATION			
OCCURRENCE	ACTION			
FIRST	TERMINATION OF EMPLOYMENT			
CONSUME, POSSESS, SELL OR FOUND TO BE UNDER THE INFLUENCE OF INTOXICANTS OR CONTROLLED SUBSTANCE WHILE ON DUTY				
OCCURRENCE	ACTION			
FIRST	TERMINATION OF EMPLOYMENT			
UNAUTHORIZED USE OF OFFICIAL CREDENTIALS				
OCCURRENCE	ACTION			
FIRST	2 DAY SUSPENSION			
SECOND	TERMINATION OF EMPLOYMENT			
UNAL	ITHORIZED USE OR POSSESSION OF A FIREARM OR OTHER WEAPON			
OCCURRENCE	ACTION			
FIRST	TERMINATION OF EMPLOYMENT			
	ENGAGING IN CRIMINAL ACTIVITY ON DUTY			
OCCURRENCE	ACTION			
FIRST	TERMINATION OF EMPLOYMENT			

Α	RREST OR VIOLATIONS OF FEDERAL, STATE OR MUNICIPAL LAWS			
OCCURRENCE	ACTION			
FIRST	SUSPENSION PENDING ADJUDICATION AND INVESTIGATION. REINSTATEMENT OR TERMINATION BASED ON FINAL DISPOSITION			
	ATTENDANCE			
LATE-ARRI	VING FOR DUTY AFTER GUARD MOUNT/SHIFT START, RETURNING FROM MEAL OR BREAKS AFTER THE ALLOTTED TIME			
OCCURRENCE	ACTION			
FIRST	VERBAL WARNING DOCUMENTED FOR THE RECORD			
SECOND	VERBAL WARNING DOCUMENTED FOR THE RECORD			
THIRD	WRITTEN WARNING			
FOURTH	1 DAY SUSPENSION			
FIFTH	3 DAY SUSPENSION			
SIXTH	5 DAY SUSPENSION			
SEVENTH	TERMINATION OF EMPLOYMENT			
	NOTE: MAY BE SUPERCEEDED BY OPEN POST OR CBA POLICY			
	UNSCHEDULED MEDICAL LEAVE			
OCCURRENCE	ACTION (NON-DISCIPLINARY)			
FIRST	EXCUSED			
SECOND	EXCUSED			
THIRD	CONVERTS TO AN EXTENDED MEDICAL CALL OFF			
	NOTE: ALL AUTHORIZED FMLA TIME UTILIZED FOR THE SAME COVERED OCCURRENCE IS CONSIDERED ONE EVENT AND NOT SUBJECT TO THE DISCIPLINARY POLICY.			
U	SCHEDULED EXTENDED MEDICAL LEAVE – THREE DAYS OR MORE			
OCCURRENCE	ACTION			
FIRST	REQUIRES A DOCTORS NOTE OR IT CONVERTS TO A NON MEDICAL CALL OFF			
SECOND	REQUIRES A DOCTORS NOTE OR IT CONVERTS TO A NON MEDICAL CALL OFF			
THIRD	REQUIRES A DOCTORS NOTE OR IT CONVERTS TO A NON MEDICAL CALL OFF			
FOURTH	REQUIRES A DOCTORS NOTE OR IT CONVERTS TO A NON MEDICAL CALL OFF			
FIFTH	CONVERTS TO A NON-MEDICAL CALL OFF			
UNSCHEDULED NON-MEDICAL LEAVE				
OCCURRENCE	ACTION			
FIRST	VERBAL WARNING DOCUMENTED FOR THE RECORD			
SECOND	WRITTEN WARNING			
THIRD	1 DAY SUSPENSION			
FOURTH	2 DAY SUSPENSION			

Unscheduled Medical Leave	One day of unscheduled leave for personal illness or injury; includes immediate dependent family members.
Unscheduled Extended Medical Leave	Unscheduled Medical Leave for three or more consecutive days.
Unscheduled Non-Medical Leave	Anytime an employee fails to report for duty and perform a scheduled shift for reasons other than the employee's personal illness or injury, or other than an FMLA covered event.
Leave Without Notice (LWN)	Notification of unscheduled leave after guard mount has begun for the employee's shift is considered LWN. If an employee fails to report to work the hours assigned and does not provided notification, this is also considered LWN. One LWN counts as two Unscheduled Non-Medical Leave occurrences.
Early Departure	If an on duty employee requests to leave due to illness before they have completed four hours of a shift, it will be considered as Unscheduled Medical Leave. This does not apply to line of duty incidents.
Reimbursement	If an employee is required to reimburse for damaged, lost or destroyed items, the reimbursement amount will be determined based upon the item value, insurance deductibles, replacement cost and expenses caused by the item's absence and efforts to replace it.

I read and acknowledge the Centerra Progressive Disciplinary Policy.

Print First Name, Last Name: _____

Signature: _____Date: _____